

RETURNING ITEMS - WHAT YOU SHOULD DO:



- 1: Fill in the box 1 if you would like a refund/exchange or box 2 if you have received an incorrect item
- 2: Please make it clear if you would like a refund or exchange if filling box 1
- 3: Please make sure you keep the yellow copy for reference
- 4: Enclose this form with the items you are returning back to us and we will process it when it is delivered to us within 48 hours

(BOX 1) I WOULD LIKE A REFUND OR EXCHANGE FOR THE FOLLOWING ITEMS:

Please note: we are only able to exchange items where a different size/colour of the same item is requested. Place a new order if alternative items are required and return the original item to us for a refund.

ORDER No	QTY	PRODUCT CODE	REFUND (TICK)	REASON CODE	FAULT (IF APPLICABLE)	EXCHANGE (TICK)	REASON CODE	FAULT IF APPLICABLE	REPLACEMENT SIZE	REPLACEMENT COLOUR

REASON CODES: **1 - TOO BIG 3 -TOO LONG 5 - POOR QUALITY 7 - ARRIVED TOO LATE 9 -UNWANTED GIFT**
2 -TOO SMALL 4 -TOO SHORT 6 - STYLE DOESN'T SUIT 8 - NOT AS EXPECTED 10 - ITEM FAULTY

(BOX 2) I HAVE RECEIVED AN INCORRECT ITEM:

ORDER No	PRODUCT CODE	PRODUCT RECEIVED	REFUND (TICK)	EXCHANGE (TICK)

This returns policy does not affect you statutory rights. Please ensure you return the goods in their original Condition within 14 days of the items arriving with you. For any other information regarding our return policy. Please log on to our terms and condition page.

In case you have mislaid your returns label the address to send returns to is:
 GIAROYE Return Department 70 Leytonstone Road. London E15 1SQ